



John Rogers <john@wizworks.net>

Re: Chat with John Rogers #94699

Dillon McKillop (GoGuardian Support) <support@goguardian.com>
Reply-To: GoGuardian Support <support@goguardian.com>
To: John Rogers <john@wizworks.net>

Thu, Jul 12, 2018 at 11:32 AM



Dillon McKillop (GoGuardian Help Center)

Jul 12, 8:32 AM PDT

Hello John,

Thanks for your patience! My colleague passed along your message to me. First, we do want to your reassure you that GoGuardian's software does not enable any webcam activation, keystroke logging, or audio recording. Additionally, GoGuardian Beacon is still in the product development phase, so it has not been released to any schools yet. Our product team worked closely and thoughtfully in designing this product with a variety of school mental health supporters and leading suicide prevention experts such as the National Association for Suicide Prevention. We will continue to test this product and receive advice from privacy experts as well.

Because schools are responsible for implementing GoGuardian's technology and we do not want to reveal details that could compromise the security or privacy of our schools and their students, we ask that you contact your child's school to answer any further specific questions that you have about the use of GoGuardian in your child's school. We will happily work together with your child's school to help support them.

We hope this helps! Have a great day.

Dillon McKillop
Technical Support Lead

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